

Cookies policy

The website uses cookies for the purposes specified below.

What are cookies, and what are they for?

A cookie is information stored on your hard disk by the server of the website that you are visiting. It contains several data:

- the name of the server that sent it;
- an identifier in the form of a unique number;
- Possibly, an expiry date.

Cookies help to improve the website browsing experience. They are kept by SUEZ for 12 months.

Types of cookies used on our website

The website sends a certain number of cookies to enable us to:

- draw up traffic and usage statistics and volumes for the various components of the website (sections and content visited, browsing path) to enable us to improve the interest and ergonomics of our services;
- adapt the website presentation to the display preferences of your system (display resolution, operating system used etc.) during visits to our website, according to the display or reading hardware and software in your system;
- Implement security measures, for example when you are asked to log on again to access content or a service after a given period of time.
- Provide personalised content and adverts served on social media and to analyse traffic that has landed on our website from social media channels. We also share information about your use of our website with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services.

The cookies we use:

Cookie	Name	Purpose	More Information
XASID	XASID	Functional	It is used for load balancing. The cookie is deleted at the end of the browser session.
XASSESSIONID	XASSESSIONID	Functional	It is used for load balancing. The cookie is deleted at the end of the browser session.
NSC_RVPUFT_IUUQT	NSC_RVPUFT_IUUQT	Session Identifier	The cookie is deleted at the end of the browser session.
mandatoryCookiesConsent	mandatoryCookiesConsent	Mandatory	It is used to store user consent to mandatory cookies set by the site This cookie is deleted after 12 months.
performanceCookiesConsent	performanceCookiesConsent	Mandatory	It is used to store user consent to performance cookies set by the site. This cookie is deleted after 12 months.
marketingCookiesConsent	marketingCookiesConsent	Mandatory	It is used to store user consent to marketing cookies set by the site. This cookie is deleted after 12 months.
_GA	Google Analytics	Statistics	This cookie is deleted after 26 months.
_GID	Google Analytics	Statistics	This cookie is deleted after 26 months.
FR	Facebook	Marketing	This session cookie is deleted after 3 months.
FBP	Facebook	Marketing	This session cookie is deleted after 3 months.

The website also uses Google Tag Manager (GTM) to manage statistics.

How to change your cookie settings

You can block the cookies on all websites that you visit.

NB: deleting cookies will delete the settings saved for websites you have visited.

The method of disabling cookies varies depending on the browser:

For Chrome™: <http://support.google.com/chrome/bin/answer.py?hl=fr&hlrm=en&answer=95647/>

For Internet Explorer™: <https://support.microsoft.com/fr-fr/help/17442/windows-internet-explorer-delete-manage-cookies/>

For Edge™: <https://support.microsoft.com/fr-fr/help/17442/windows-internet-explorer-delete-manage-cookies/>

For Firefox™: <http://support.mozilla.org/fr/kb/Activer%20et%20d%C3%A9sactiver%20les%20cookies/>

For Safari™: https://support.apple.com/kb/PH21411?locale=fr_CA/

For Opera™: <http://help.opera.com/Windows/10.20/fr/cookies.html/>

For all other browsers, please consult directly the cookie management help pages available on the internet.